

Who is HILT for?
Language learne

Language learners that want to be pushed, challenged and drilled into being more spontaneous when speaking English or French. This program is intended to bring you to

new heights. The minimum level required for this program is B1.

2

How does the scheduling system work for the 45-minute lessons?

Your courses are scheduled before the session starts. Our system assigns specific time slots for each participant's lessons based on availability and preferences. This ensures that participants have dedicated time for their sessions and helps maintain consistency in the learning process.



### Does the trainer change for every class?

No, in the HILT program, participants are paired with the same dedicated coach for all five classes. This consistent interaction fosters a deeper understanding of individual learning styles and facilitates personalized instruction tailored to the participant's progress and goals. We believe this continuity enhances the learning experience and encourages a strong rapport between the participant and their instructor

Is the program available only virtually?

Yes, the HILT program is conducted entirely virtually, utilizing our preferred platform Microsoft Teams for effective communication and interaction between teachers and students.



# How do I purchase classes for this program?

Purchasing classes is straightforward. You can buy a package of 5, 45-minute classes directly through our platform or through our designated account manager.

#### What if I need to cancel or reschedule a class?

We understand that plans can change. However, to receive a refund for a cancelled class, we require the cancellation to be made at least 24 hours before the scheduled class time. Unfortunately, if the cancellation is made less than 24 hours before the class or if the participant misses the class without notice, we are unable to provide a refund for the missed session



Are there any prerequisites for enrolling in the HILT program?

The HILT program is for learners of varying proficiency levels in French and English. The program is suited for students starting at the B1 up to C1 levels. This encompasses individuals with an intermediate to advanced understanding of the language, ensuring that participants can engage meaningfully with the material and make significant progress in their language proficiency journey to meet their language learning needs.

Can multiple employees from the same company enroll in the program together?

No, we only offer private classes for this program. Each employee receives personalized attention and instruction during their private lessons.



# Are there any additional materials or resources provided along with the lessons?

Yes, supplementary materials and resources are provided to support the lessons and reinforce learning outside of the classroom environment, enhancing the overall learning experience. Remember, this is a **HIGH IMPACT** program and requires after-class commitment.

10

## How do I know if this program is the right fit for my employees?

While we do not offer trial sessions, we highly recommend booking a meeting with our language and program expert. This allows you to discuss your employees' specific language learning needs and objectives in detail. Our expert can provide insights into how the HILT program can be tailored to meet those needs, ensuring that it aligns with your company's goals and the flexibility required for your employees' schedules. Through this personalized consultation, you can make an informed decision about whether the HILT program is the right fit for your employees' language learning journey.